

Holiday Inn Chester - South - Leisure Facilities



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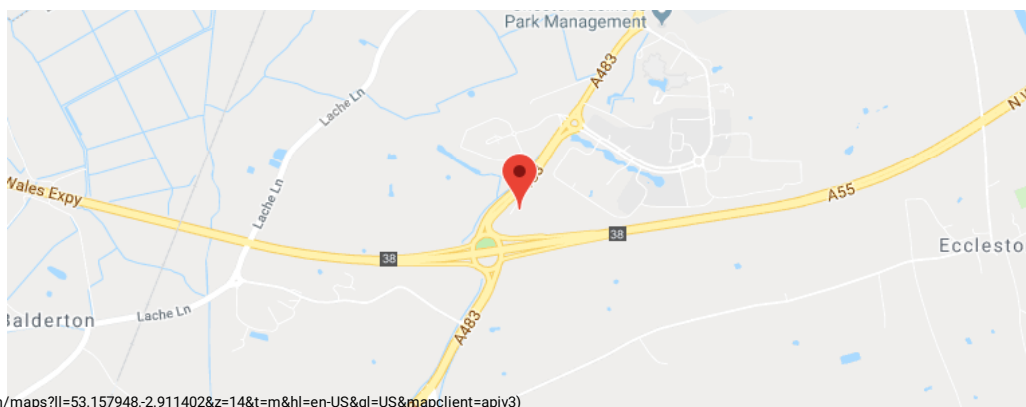
Wrexham Road, Chester, Cheshire CH4 9DL

0871 942 9019

www.ihg.com/holidayinn/hotels/gb/en/chester/chewr/hoteldetail (<https://www.ihg.com/holidayinn/hotels/gb/en/chester/chewr/hoteldetail>)

Guide Last Updated: 13/02/2018

[Something changed? \(/contact/something_changed?destination=/access-guide/kew-green/holiday-inn-chester-south-leisure-facilities\)](#)



Google

(<https://maps.google.com/maps?ll=53.157948,-2.911402&z=14&t=m&hl=en-US&gl=US&mapclient=apiv3>)

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Access Guide



[Explain these icons \(/our-icons\)](#)

[Expand all](#) [Collapse all](#)

Leisure Facilities Introduction	Collapse -
<p>Related Access Guide(s) Collapse -</p> <ul style="list-style-type: none"> For the Holiday Inn Chester - South DisabledGo access guide please click here (new tab) (https://www.disabledgo.com/access-guide/kew-green/holiday-inn-chester-south). 	
<p>Leisure Facilities Information Collapse -</p> <ul style="list-style-type: none"> The leisure facilities are located to the right of the main hotel. The leisure facilities can be accessed from the hotel. 	
Getting Here	Collapse -
<p>By Road Collapse -</p>	

- This hotel is located on the outskirts of Rotherham, just off Junction 38 of the A55. The hotel is located on the A483.
- This hotel has a car park which is free for all users.

By Bus

Collapse -

- There is a bus stop within 150 metres of the hotel.
- The nearest bus stop is located outside the hotel on the A483.
- [For more information on Arriva buses please click here \(opens new tab\) \(https://www.arrivabus.co.uk/wales\)](https://www.arrivabus.co.uk/wales).

By Train

Collapse -

- The nearest Railway Station is Chester.
- Chester Station is situated in the centre of Chester, located approximately 4 miles from the hotel. There are bus and taxi routes to the hotel from the station.
- [For more information on National Rail please click here \(opens new tab\) \(http://www.nationalrail.co.uk/stations/ctr/details.html\)](http://www.nationalrail.co.uk/stations/ctr/details.html).

Getting Help and Assistance

Collapse -

- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is not a member of staff trained in British Sign Language.
- The alternative formats documents can be provided in include; large print on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located on the grass areas surrounding the hotel.
- Water bowls for assistance dogs are available.
- There are not mobility aids available.

Opening Times (Leisure Facilities)

Collapse -

- Monday 06:30 - 22:00.
- Tuesday 06:30 - 22:00.
- Wednesday 06:30 - 22:00.
- Thursday 06:30 - 22:00.
- Friday 06:30 - 21:00.
- Saturday 07:00 - 21:00.
- Sunday 07:00 - 20:00.

Parking (Main Car Park)

Collapse -

Parking

Collapse -

- The hotel does have its own parking facilities.
- The car park is located to the left of the hotel.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.

- The Blue Badge bay(s) is/are clearly marked.
- There is/are 4 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 360cm x 601cm (11ft 10in x 19ft 9in).
- There is a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.
- There are additional car parks for staff and visitors.
- There is a car park to the right hand side of the hotel.

Paying

Collapse -

- There are not parking charges for the car park.

Access from the Car Park

Collapse -

- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are slopes/ramps.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is concrete tiles.
- There is not a road to cross between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 26m (28yd 1ft) from the hotel entrance.

Drop-off Point(s)

Collapse -

- There is not a/are not clearly marked drop-off point(s).

Comments

Collapse -

- On arriving at the hotel guests must enter their car registration number into the touchscreen which is located on the reception desk in the main hotel or in the leisure facilities.
- The height of the touchscreen at the main reception desk is 135cm (shown in photograph 5).
- The height of the touchscreen at the leisure facilities reception desk is also 135cm (shown in photograph 6).



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Parking (Leisure Facilities Car Park)

Collapse -

Parking

Collapse -

- The hotel does have its own parking facilities.
- The car park is located to the right of the hotel, in front of the leisure facilities.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked.
- There is/are 2 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 374cm x 605cm (12ft 3in x 19ft 10in).
- There is a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.
- There are additional car parks for staff and visitors.
- The main car park is to the left of the hotel.

Paying

Collapse -

- There are not parking charges for the car park.

Access from the Car Park

Collapse -

- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are dropped kerbs.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is concrete tiles.
- There is not a road to cross between the car park and the entrance.
- There is no tactile paving on dropped kerbs between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 9m (9yd 2ft) from the leisure facilities entrance.

Drop-off Point(s)

Collapse -

- There is not a/are not clearly marked drop-off point(s).

Comments

Collapse -

- On arriving at the hotel guests must enter their car registration number into the touchscreen which is located on the reception desk in the main hotel or in the leisure facilities.
- The height of the touchscreen at the main reception desk is 135cm (shown in photograph 6).
- The height of the touchscreen at the leisure facilities reception desk is also 135cm (shown in photograph 7).



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Outside Access (External Leisure Facilities Entrance)

Collapse -

Entrance

Collapse -

- This information is for the entrance located to the left hand side of the leisure facilities.
- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The main door(s) open(s) both ways.
- The door(s) is/are single width with a locked extension leaf.
- The door(s) is/are heavy.
- The width of the door opening is 86cm.
- There is a second set of doors.
- The door(s) open(s) both ways.
- The door(s) is/are single width.
- The width of the door opening is 88cm.



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Outside Access (Hotel Entrance)

Collapse -

Entrance

Collapse -

- This information is for the entrance located at the front of the hotel.
- The entrance area/door is clearly signed.
- There is ramped/sloped or stepped access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- There is a dark mat or floor marking at this entrance that might be perceived as a hole.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The main door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 138cm.
- There is a second set of doors.
- The door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 156cm.
- There is a member of staff available for assistance at this entrance.

Ramp/Slope

Collapse -

- The ramp/slope is located to the left as you face the entrance.
- The gradient of the ramp/slope is slight.
- The ramp/slope is permanent.
- There is a level landing at the top of the ramp/slope.
- There is a/are handrail(s) at the ramp.
- The handrail(s) is/are on both sides going up.
- The ramp/slope does bypass the step(s).

Step(s)

Collapse -

- The step(s) is/are located to the right as you face the entrance.
- There is/are 1 step(s).
- The step(s) is/are clearly marked.
- The height of the step(s) is/are between 15cm and 18cm.
- The going of the step(s) is/are not between 30cm and 45cm.
- There is a/are handrail(s) at the step(s).
- The handrail(s) is/are on both sides going up.
- Handrails are at the recommended height (90cm-100cm).
- Handrails do cover the flight of stairs throughout its length.
- Handrails are easy to grip.
- Handrails do not extend horizontally beyond the first and last steps.

Comments

Collapse -

- There is a kerbstone to the left as you face the step.
- The kerbstone is shallow (7cm).
- The kerbstone does not have handrails.



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Entrance (Internal Hotel Entrance)

Collapse -

Entrance

Collapse -

- This information is for the entrance located on the ground floor, in the corridor to the front right of the hotel.
- The entrance area/door is not clearly signed.
- There is ramped/sloped access at this entrance.

- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The main door(s) open(s) away from you (push).
- The door(s) is/are single width with a locked extension leaf.
- The door(s) is/are heavy.
- The width of the door opening is 87cm.

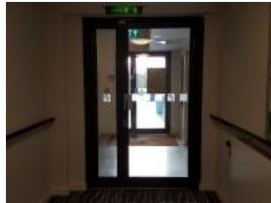
Comments

Collapse -

- There is a ramp in the corridor leading from the main hotel.
- Please see the getting around section for Holiday Inn Chester - South for more information.



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Reception (Leisure Facilities)

Collapse -

Reception

Collapse -

- The reception point is located to the left as you enter via the external leisure facilities entrance.
- The reception point is approximately 3m (3yd 10in) from the external leisure facilities entrance.
- The reception area/desk is clearly visible from the entrance.
- There is step free access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.
- The lighting levels at the reception point are good.
- The height of the reception counter is high (110cm+).
- There is sufficient space to write or sign documents on the counter.
- There is not a lowered section of the counter.
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is not a hearing assistance system at the reception point.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are not provided in the reception area.
- The type of flooring in the reception area is vinyl.

Reception Waiting Area

Collapse -

- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.
- The seats do not have armrests.
- There is not sufficient space for a wheelchair user to use the waiting area.



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Fitness Suite

Collapse -

Access to Fitness Suite

Collapse -

- The fitness suite is located to the right as you enter via the external leisure facilities entrance.
- The fitness suite is 4m (4yd 1ft) from the external leisure facilities entrance.
- There is level access to the fitness suite.
- There are doors into the fitness suite.
- The doors open both ways.
- The doors are single.
- The doors are heavy.
- The opening is 90cm (2ft 11in) wide.

Fitness Suite (General)

Collapse -

- Staff receive some training in assisting disabled people.
- Training provided is by the hotel.
- Equipment suitable for mobility or sensory impaired users includes free weights.
- A portable hearing loop is not available for induction.
- There is clear manoeuvring space between equipment.
- There is level access to all of the equipment.



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Swimming Pool

Collapse -

- There is level access from the changing area to the swimming pool.
- There is not a ramped entrance into the water.
- There is a wet side chair available.
- There is not a hoist for wheelchair users to access the water.
- There are steps into the swimming pool.
- There are 5 steps.
- There is a ladder type entrance into the water.
- There is a handrail on both sides of the ladder.



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Changing Area

Collapse -

Changing Area

Collapse -

- There is a/are changing area(s) available.
- The changing area that was surveyed is located to the rear of the reception lobby.
- The changing area is approximately 7m from the external leisure facilities entrance.
- The changing area is approximately 5m from reception.
- The changing area is approximately 3m from the swimming pool.
- There is step free access to the changing area.
- The facilities available within the changing area include; standard showers and standard toilets.
- This is a male changing area.
- Similar female changing area(s) are available.
- The door(s) open(s) away from you (push).
- The door(s) is/are single width.
- The door(s) is/are heavy.
- The width of the door opening is 55cm.
- The type of flooring in the changing area is tiles.
- There is not a flashing fire alarm beacon within the changing area.
- There are changing benches or seats within the changing area.
- There are lockers within the changing area.
- There is a/are locker(s) within reach for a wheelchair user.
- There is not a water dispenser available.
- The lighting levels in the changing area are good.

Shower Facilities

Collapse -

- Shower facilities are available.
- There is stepped access to the shower facilities.
- There is a shallow step to access the standard showers.
- Fixed.
- The height of the shower head(s) is/are 222cm.
- The shower control type(s) is/are push.
- There is no seat for the shower(s).
- There is a/are wall-mounted grab rail(s) available for the shower(s).

Toilet Facilities

Collapse -

- Toilet facilities are available.
- There is step free access to the toilet(s).
- An ambulant toilet with wall-mounted grab rails is available.
- There is a vertical grab rail to the right of the seat.
- The wash basin(s) tap type is lever.
- The lighting levels in the toilet(s) are good.